

AB Ludvig Svensson
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Limited Warranty for Textile Products

1. Warranty Coverage: This warranty is given by AB Ludvig Svensson ('Svensson') to the original purchaser ('Customer') of textile products ('Product(s)) under the following conditions:

2. Warranty period: Svensson warrants the Product(s) to be free from defects in materials and workmanship for a period of ten (10) years from the date of delivery (the 'Warranty Period').

3. Scope of warranty: This warranty covers:

- Defects in materials and workmanship.
- Durability and functionality of the Product(s) under normal conditions of use.

4. Warranty conditions: The warranty is subject to the following conditions:

- The product(s) must be used in an environment appropriate to its design and intended use.
- Proper care and maintenance in accordance with the product specifications must be followed.
- Upholstery fabrics must be used on appropriate furniture and be properly upholstered.
- Normal use is defined as use for eight (8) hours per day with regular maintenance.

5. Exclusions: this warranty does not cover:

- Wear and tear caused by abnormal or improper use.
- Damage due to misuse, negligence, accidents or mishandling.
- Costs associated with re-upholstery, transportation or other ancillary costs.
- Changes or additions made by the customer to the product(s).
- Effects of external forces, pollution or other environmental factors beyond Svensson's control.

6. Remedial measures: If a defect occurs and a valid complaint is received within the Warranty Period, Svensson will, at its own discretion

- Replace the defective Product(s) or parts thereof free of charge if the complaint is received within one year from the invoice date.
- If the claim is received after one year from the invoice date, Svensson will replace the Product(s) in question in whole or in part, subject to a reduction in value of 10% of the Product's price in the current price list multiplied by the number of years the Product has been used from the invoice date. For example, if the claim is submitted 3 years after the invoice date, the customer will be charged 30% of the current price of the Product.

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7. Claim procedure: To make a warranty claim, the Customer must

- Contact Svensson with information about the fault.
- Present the purchase invoice and all relevant documentation.
- Follow any additional instructions provided by Svensson for the claim process.

8. Limitation of liability: Svensson's liability under this warranty is limited to the replacement of the defective Product(s). Svensson is not liable for indirect, consequential or incidental damages arising from the use of the Product(s).

9. Governing Law: This warranty shall be governed by and construed in accordance with Swedish law. Disputes arising out of this warranty shall be submitted to mediation and/or arbitration in accordance with the Mediation and Arbitration Rules of the West Sweden Chamber of Commerce Board of Trustees.'

10. Additional conditions:

- The warranty is non-transferable and applies only to the original purchaser.
- All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this express warranty.

Kinna 2024-09-01

AB Ludvig Svensson

Anders Ludvigson

President